

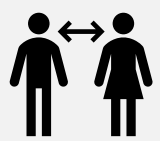
COVID-19

Dining with us safely



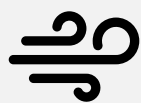
At Tabcorp Park, our top priority is the health and wellbeing of our guests, staff and suppliers. Below is a summary of the measures we have put in place to minimise the spread of COVID-19 and comply with Australian Federal and Victorian State Government requirements. A full description of our practices and procedures is outlined in our COVIDSafe Plan, which we are happy to provide upon request. There are several ways you can assist us in keeping our venue safe and we encourage you to familiarise yourself with the initiatives below.

WHAT WE ARE DOING



SOCIAL DISTANCING

We have reconfigured our dining rooms, workspaces and pathways to ensure we are complying with the current Government regulations.



AIR FLOW

Our venue is large and spacious with naturally good air flow. When the weather permits, we will open doors to further aid air flow, with our air conditioning providing additional fresh air.



CLEANING AND HYGIENE

Our hygiene standards are best practice (as they have always been) including abundant provision for guests and staff of hand washing and sanitising facilities and stringent staff hygiene requirements. We have implemented increased cleaning of all high touch points and scheduled additional venue deep cleans.



STAFF WELLNESS

All staff are required to wear a fitted face mask and have their temperature checked at the beginning of each shift. Any team member who has a temperature of 37.6 degrees will be sent home and encouraged to seek medical advice.



PAYMENT

We are currently accepting electronic forms of payment only (no cash).



SEPARATION FROM RACING AREAS

Our venue has clear lines of separation from our racing areas. Customers and venue staff do not cross over to the racing areas.



SUPPLIERS

Our food and beverage suppliers are not permitted to enter our premises. All deliveries are made to external doors / loading bays.



CONTACT TRACING

We have developed comprehensive contact tracing protocols ensuring we can contact guests if required. Records of staff shift attendances are kept electronically to ensure easy and accurate identification of attendees at specific times. In line with Government requirements all guests' details are recorded and securely held for 28 days and in line with our privacy policy.



DELIVERY

We seal our food packaging to ensure your food is always safe, including after it leaves our kitchen. Deliveries are all contactless.



TRAINING

All staff have undertaken COVID-19 safe training.

HOW YOU CAN HELP



RESERVATIONS

We are only taking reservations (no walk-ins). If you need to cancel or reschedule your reservation, please call us on 03 8746 0600 to let us know.



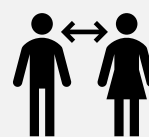
MASKS

All guests are required to wear a fitted mask except when seated and eating or drinking, as per Government regulations.



ARRIVAL AT OUR VENUE

Please arrive promptly to allow time for check-in. Our staff will greet you, confirm your contact details and take your temperature. Please assist with this process. If you feel unwell or have any symptoms of COVID-19, you must not attend the venue.



SOCIAL DISTANCING

Please respect the protocols and signs we have put in place to assist with social distancing and be aware of your interactions with other guests and staff.



CHILDREN & PLAY AREA

Children must be seated at all times. The play area is closed during this time.